

# WAVE ONE APPLICATION AND SELF-ASSESSMENT TOOL FOR SERVICES SUPPORTING MALE VICTIMS/SURVIVORS

QUALITY STANDARDS FOR SERVICES  
SUPPORTING MALE VICTIMS/SURVIVORS OF SEXUAL VIOLENCE

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# INTRODUCTION

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Thank you for expressing an interesting in implementing the Quality Standards for Services Supporting Male Victims/Survivors of Sexual Violence and trialling the accreditation and monitoring process.

This document outlines the application and assessment process including the timescales and expectations on the service provider.

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## BACKGROUND

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Following a successful bid to the Lloyds Bank Foundation 'Transform' fund in early 2017, the Male Survivors Partnership (MSP) commissioned LimeCulture Community Interest Company (LimeCulture CIC) to develop the Quality Standards for Services Supporting Male Victims/Survivors of Sexual Violence.

The standards were developed through consultation with commissioners, providers and most importantly male victims/survivors of sexual violence.

The purpose of these quality standards is to improve the consistency of service provision for male victims/survivors. The overall aim of the quality standards is to create a framework and benchmark that can be used to develop and improve the quality of service provision to male victims/survivors, in particular recognising the specific needs of male victims/survivors.

Importantly, sitting alongside these quality standards will be an accreditation process, which will allow service providers meeting the quality standards to achieve a 'kitemark'.

This will act as evidence and independent verification as to the quality of the support they provide for male victims/survivors, something which services, commissioners and males all told us is really important to them.

Following the launch of the standards we are seeking to recruit 10 'Wave One' services to implement the Quality Standards as well as trial the accreditation and monitoring process.

LimeCulture CIC was founded as an independent organisation which does not provide or promote specific support services. Our significant experience in the management of services improvement and redesign will enable an efficient trial of the programme of accreditation, monitoring and support.

Reviews and accreditation will be conducted with full transparency and importantly, where services are unable meet the benchmark for the standards they will be able to access support to make the necessary improvements.

As this is a trial to fully develop a sustainable process we will ask services to provide general feedback to support the development of the accreditation and monitoring process.

The completion of trial will enable LimeCulture CIC to produce a robust accreditation and monitoring process, to accompany the Quality Standards ahead of a full roll out in April/May 2019.

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## WAVE ONE SELECTION PROCESS

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Applications including outline self assessments, will be reviewed by the quality standards team. Selection decisions will take into account the following:

- ◆ Adherence of each of the standards, based on the self-assessment
- ◆ Receipt of funding for Male Services including local commissioning and the Male Rape Support Fund
- ◆ Geographical coverage

To support your application please review the Quality Standards for Services Supporting Male Victims/Survivors - [Implementation Guidance for Service and Commissioners](#)

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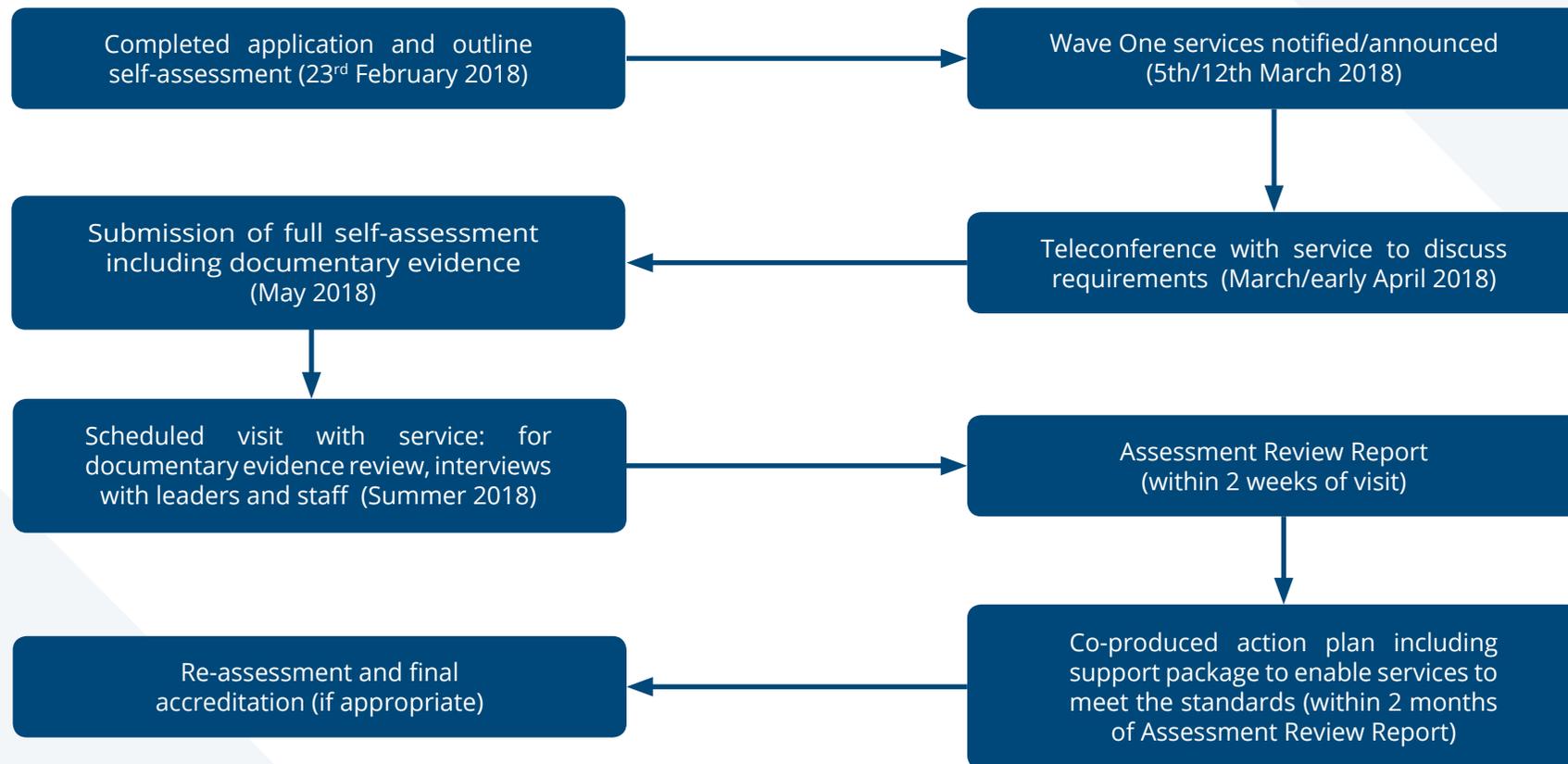
## TIMESCALES

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The application form and self-assessment contained in this PDF document, should be submitted by 5pm on Friday 23rd February 2018 via email to [mqs@limeculture.co.uk](mailto:mqs@limeculture.co.uk). Queries regarding the application process should be directed to this email address.

- ◆ Organisations will be notified by the 5th of March and announced on the 12th of March 2018.
- ◆ Service review visits will be scheduled in the first half of 2018 to complete the assessment process including a review of documentation, client feedback and staff interviews.
- ◆ During the 2018/19 , LimeCulture CIC will provide a package of monitoring and support to enable services to meet a quality mark accreditation

## WAVE ONE ACCREDITATION PROCESS



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# WAVE ONE SERVICE APPLICATION FORM

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## QUALITY STANDARDS FOR SERVICES SUPPORTING MALE SURVIVORS

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**ORGANISATION NAME:**

**LEAD CONTACT NAME:**

**LEAD CONTACT EMAIL:**

**LEAD CONTACT PHONE:**

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**SERVICES OFFERED TO MALE VICTIMS/SURVIVORS:**

**FUNDING IDENTIFIED FOR MALE VICTIMS/SURVIVORS:**

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**SUPPORTING STATEMENT:**

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# SELF-ASSESSMENT TOOL

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## INTRODUCTION

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This self-assessment tool has been developed for leaders and managers of services supporting male victims/survivors to help them establish whether they should commence accreditation for the Quality Standards for Services Supporting Male Victims/Survivors.

For a service to become accredited, it must achieve a 'Minimum Practice' for each standard and demonstrate a commitment to achieve 'Best Practice' in future assessments.

For the purposes of this self-assessment, you are required to indicate whether you believe your organisation has **Fully Met, Partially Met** or **Not Met** the standards at the present time.

This document should be viewed in context alongside the **Implementation Guidance for Commissioners and Service Providers** which provides an overview of the standards and their rationale.

## SELF-ASSESSMENT SCORING

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When completing the self-assessment, review each standard and indicate whether your service/organisation has **Fully Met, Partially Met** or **Not Met** the standard.

There is a section to make comments or notes that you think would be useful for the assessor to take into consideration, particularly if you have answered **'Not Met'** to any of the standards.

## QUALITY STANDARD ONE

Quality Standard One relates to the organisation providing the service's Leadership and Governance arrangements.

These quality standards will assure that the organisation can be held accountable by its clients and commissioners for the services and support that it provides.

These quality standards will ensure that the specific needs of male clients have been considered within the organisation's objectives, financial planning, policies and procedures including the training of staff.

QUALITY STANDARD ONE: LEADERSHIP AND GOVERNANCE		SELF-ASSESSMENT	NOTES
1.1	The service provider is an incorporated legal entity and has a defined aim and objectives.	Fully met Partially met Not met	
1.2	The service provider has a strategic plan, which focuses on long term sustainability of service delivery for its clients.	Fully met Partially met Not met	
1.3	The service provider has policies and procedures in place specifically for supporting male clients	Fully met Partially met Not met	
1.4	The service provider has adequate financial controls in place to safeguard funds intended to support male clients.	Fully met Partially met Not met	
1.5	The service provider ensure staff have appropriate experience, training and/or qualifications to support male clients	Fully met Partially met Not met	
1.6	The service provider demonstrate a culture of inclusivity with a visible male presence across the organisation	Fully met Partially met Not met	

## QUALITY STANDARD TWO

Quality Standard Two relates to access and engagement with male clients and seeks to ensure that the organisation that provides the service recognises the specific needs of male clients.

Research indicates male victims/survivors tend not to engage with support services in the same way that female victims/survivors do. Male victims/survivors may take longer to access support following their experience of sexual violence, and they may take several attempts to meaningfully engage with the service or its staff. Additionally, services should also recognise that males represent a diverse group, rather than one homogenous group, that do not respond, engage or access services in the same way. Therefore, organisations will require specific strategies to engage with marginalised groups in the communities they serve.

QUALITY STANDARD TWO: ACCESS AND ENGAGEMENT		SELF-ASSESSMENT	NOTES
2.1	The service provider utilises male-specific and culturally sensitive marketing for its services for male victims/survivors, reflecting the diversity of the community it supports	Fully met Partially met Not met	
2.2	The service provider has a strategy for engaging with marginalised and disadvantaged male victims/survivors in the community it supports	Fully met Partially met Not met	
2.3	The service provider ensure equitable access to all services and premises for all clients, regardless of gender or other protected characteristic	Fully met Partially met Not met	
2.4	The service provider ensures its premises are welcoming and accessible to all clients, regardless of gender or other protected characteristic	Fully met Partially met Not met	

## QUALITY STANDARD THREE

Quality Standard Three relates to the operational delivery of support services for male victims/survivors of sexual violence.

Many services for male victim/survivors have been added to existing services for female victims/survivors without consideration of the specific needs of males. This can create significant challenges for males wishing to access support and may result in some males feeling their needs have not been taken into account.

The service delivery to clients should be based on the risk and needs of individual clients. All clients should have a choice about the gender of the professional supporting them, without a requirement to justify this decision.

QUALITY STANDARD THREE: SERVICE DELIVERY	SELF-ASSESEMENT	NOTES
3.1 The service provider ensures leaders and staff understand how males respond to trauma and have developed appropriate services to meet their needs	Fully met Partially met Not met	
3.2 The service provider empowers male clients to identify the services they need and adopts a flexible approach to engagement	Fully met Partially met Not met	
3.3 The service provider staff can identify male clients in need of urgent support or those 'in crisis' and can manage risk accordingly	Fully met Partially met Not met	
3.4 The service provider adheres to all appropriate ethical and regulatory frameworks	Fully met Partially met Not met	
3.5 The service provider ensures all male clients can choose the gender of the professional(s) supporting them	Fully met Partially met Not met	

QUALITY STANDARD THREE: SERVICE DELIVERY		SELF-ASSESSMENT	NOTES
3.6	The service provider ensures that individual risk and needs assessments are carried out with all male clients	Fully met Partially met Not met	
3.7	The service provider ensures bespoke support plans are developed for all clients, based on their individual needs	Fully met Partially met Not met	
3.8	The service provider has established referral pathways to other services that may benefit its male clients	Fully met Partially met Not met	
3.9	The service provider is transparent about whether it supports perpetrators of sexual offences and has implemented policies to ensure client safety is maintained at all times	Fully met Partially met Not met	

## QUALITY STANDARD FOUR

Quality Standard 4 relates to outcomes, evaluation and the ability of the service to meet the needs of male clients.

This can be done through a variety of methods including routine data collection, clinical outcomes evaluation and client feedback and service review and improvement. Monitoring the services' ability to meet the client's needs will be important for commissioners, the service and its staff and importantly, the client himself.

Commissioners will want to be assured that the service is effective to meet the needs of the local population, does not replicate other services and provides value for money. Services will want to monitor outcomes to ensure that they are performing as well as possible to meet the needs of their client-groups.

QUALITY STANDARD FOUR: OUTCOMES AND EVALUATION		SELF-ASSESEMENT	NOTES
4.1	The service provider has a process for encouraging feedback from male clients including those who choose not to proceed with support	Fully met Partially met Not met	
4.2	The service provider has a client consultative panel or user group that includes representation from its male clients	Fully met Partially met Not met	
4.3	The service provider identifies and monitors client outcomes	Fully met Partially met Not met	
4.4	The service provider collects and analyses outcome data to understand whether it is making a positive impact on the lives of its male clients.	Fully met Partially met Not met	
4.5	The service provider reviews data, evaluation and feedback from male clients to develop new and innovative services	Fully met Partially met Not met	

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Male Survivors Partnership (MSP) - founded by Survivors Manchester, Mankind, SurvivorsUK and Safeline is a consortium of UK based male victim/survivor organisations who have formally agreed to work together to:

- Increase society's awareness of male sexual violence
- Highlight and promote the needs of male victims/survivors
- Increase the support for male victims/survivors of sexual violence across the UK

[www.malesurvivor.co.uk](http://www.malesurvivor.co.uk)



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SUPPORTING A PROFESSIONAL  
RESPONSE TO SEXUAL VIOLENCE

LimeCulture Community Interest Company (CIC) is the UK's leading sexual violence training and development organisation. Through our breadth of professional knowledge and experience of working across the sexual violence sector, we are able to support our clients to deliver excellent services to victims/survivors of rape and sexual assault.

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